



## STERLING WIND™ - For Residential and Non-residential Customers Nationwide

### PRICING, TERMS & CONDITIONS

Sterling Planet offers you Sterling Wind™ Renewable Energy Certificates ("RECs") that directly support electricity production from new wind facilities nationwide. RECs represent the environmental benefits of a specific amount and type of renewable energy generation. All customers receive the same REC mix.

Sterling Wind™ is not an electricity purchase, and Sterling Planet is not an alternative electricity provider in competition with your current electric utility. When you join Sterling Planet, you stay with your current electric utility. You continue to pay your regular electricity bill, plus an additional amount for your purchase of the Sterling Wind™ product. Unless we already have a special arrangement with your electric utility, you will continue to receive an electric bill from your utility and will be billed separately for your Sterling Wind™ purchase.

#### About Renewable Energy Certificates

RECs are created when a renewable energy facility makes electricity. Each REC represents the environmental attributes of 1 megawatt hour (or 1,000 kilowatt hours) of electricity produced in a way that results in significantly reduced emissions and has less environmental impact. Only one REC may be issued for each unit of renewable electricity produced.

When a renewable energy facility operates, it creates electricity that is delivered into a vast network of transmission wires. This electrical grid is segmented into regional power pools; in many cases, these pools are not interconnected. To help facilitate the sale of renewable electricity nationally, a system was established that separates renewable electricity generation into two parts: (1) the generic electricity produced by a renewable generator and (2) the renewable or environmental attributes of that generation. The renewable attributes are sold separately as RECs.

#### Sterling Planet's Commitment to You

Product Content Label Sterling Wind™		
Resources	Generation Location	% of Product
Wind Energy	United States	100%

Your purchase of Sterling Wind™ supports 100% renewable energy generation from new wind energy projects located nationwide. New renewables come from generation facilities that first began commercial operation no more than 15 years ago. Stringent environmental and consumer protection standards are met. Sterling Planet guarantees only one REC is issued for each megawatt hour of electricity generated by a wind facility. All Sterling Wind™ RECs are validated and tracked through a certificate-based electronic database, also known as a "tracking system". These tracking systems issue RECs to the generator, signifying that a MWh of renewable electricity has been delivered to the grid. Each REC is sold only once. To avoid ownership disputes, renewable energy tracking systems assign a unique identification number to each REC, or MWh generated, in a particular region.

Each REC issued by the tracking system includes specific information regarding the renewable energy attributes for which it represents, such as:

- Renewable facility location
- Generation technology
- Nameplate capacity
- Year the facility began operating
- Month/year the MWh was generated

Sterling Wind™ includes only RECs generated in the calendar year in which the product is sold, the first three months of the following calendar year, or the last six months of the prior calendar year. Further, Sterling Planet attests that Sterling Wind™ does NOT include any of the following: RECs used simultaneously to meet a government mandate or legal requirement; RECs derived from a government-mandated or otherwise required renewable facility; Emission reduction credits or allowances that have been sold separately or used for regulatory compliance.

Sterling Planet will annually report to its customers the actual resource mix of the RECs purchased during the preceding year. Sterling Planet will purchase RECs annually in an amount equal to customers' kilowatt-hour purchases during the same period and permanently retire the RECs in the tracking system(s). Once Sterling Planet makes its purchase of RECs on your behalf, it has completed all obligations to you. All rights and interest in environmental attributes are assigned to, shall be and remain the sole property of the customer.

Sterling Planet reserves the right to decrease the amount of RECs purchased at any time. If our energy costs increase more than 15% during any one-year period, we will decrease the amount of RECs originally purchased by you by an appropriate amount to meet the increase. Sterling Planet will inform you in writing within 30 days of any decrease in purchases on your behalf. At that time, you may: 1) keep your energy purchase amount the same by allowing Sterling Planet to purchase fewer kilowatt hours (kWh) on your behalf, 2) increase your payment to cover the cost of the energy increase in order to receive the same monthly amount of kWh for which you originally signed up, or 3) cancel your agreement with Sterling Planet. Sterling Planet reserves the right to modify its renewable energy blend and delivery practices.

#### Billing and Payment

You will be billed separately by Sterling Planet for Sterling Wind™. In all cases, you will continue to receive an electricity bill from your utility, and your utility will expect payment. Any power outages or other electricity service problems should be directed to your electric utility. We have no responsibility for the quality of the goods and services your electric utility provides or for the accuracy of your local electric utility bill.

Sterling Planet will activate your account and begin your service when your order is received. Sterling Planet, its successors, agents or assigns will process your one-time payment through the credit card account you provide at signup. Sterling Planet will assess a fee (the flat amount you select when you sign up online) for your Sterling Wind™ purchase that is based on your average monthly electricity bill or the percentage of monthly electricity purchases that you choose to meet with Sterling Wind™.

#### Rates

Your Sterling Wind™ premium is the flat amount you select when you sign up online. No additional or special fees will be assessed. For monthly subscribers, we do not anticipate an increase in rates, but will notify you of any rate change, and you will always have the option of changing or discontinuing your account.

The Sterling Wind™ rate is 1.5¢ per kWh. You choose to make a one-time purchase or to meet a certain percentage of your monthly electricity purchases. The formula for calculating your Sterling Wind™ fee is 1.5¢ x the kWh usage you are meeting. For example, a customer purchasing 500 kWh monthly would pay \$7.50 (500 kWh x \$0.015 rate = \$7.50 monthly Sterling Wind™ fee).

#### Cancellation or Change of Service

You may increase, decrease or cancel your Sterling Wind™ purchase from Sterling Planet within sixty (60) days of purchase. To change or cancel your account, simply call Customer Service at 1 877 457 7712 or send an email to [customerservice@sterlingplanet.com](mailto:customerservice@sterlingplanet.com) requesting to modify your purchase. A customer service representative will be in contact with you shortly thereafter.

#### Controlling Provisions

All matters affecting the interpretation of this agreement shall be governed by and construed according to the laws of the State of Georgia. THERE ARE NO WARRANTIES OR REPRESENTATIONS OTHER THAN THOSE EXPRESSLY SET FORTH HEREIN, AND NO OTHERS SHALL BE HONORED. Should any part of this agreement be declared invalid for any reason, such decision shall not in any manner affect the validity of the remaining portion of this agreement, which shall remain in full force and effect as if the part determined to be invalid had not been contained herein at the time of this agreement.